

Who Provides Your Ambulance Service?

Six ambulance services deliver care.

Three are owned and operated by the Region, and three are privately owned and provide service under contract.

Each service delivers care primarily in and around its home community.

Contracted Ambulance Services:

- Rosthern
- North Battleford
- Lloydminster

Our company provides teams of skilled professionals that include Emergency Medical Responders (EMRs), Primary Care Paramedics (PCPs) and Advanced Care Paramedics (ACPs).

First Responders serve as part of the EMS Team in rural areas where ambulance response time is greater due to distance.



Our Vision

Rosthern, WPD, Lloydminster & District Ambulance are committed to being leaders in emergency medical services and to providing our communities with excellence in pre-hospital care.

Our Mission

As part of maintaining and promoting the highest standards of our profession, we strive to deliver excellence in emergency medical services and advanced life support by following best practice, quality assurance and quality improvement doctrines.

We are a responsible and accountable team that values being committed to promoting health and safety to the people we serve.

We display our pride for emergency medical services by delivering professional quality education to both our employees and to the community.

Values

Rosthern, WPD, Lloydminster & District Ambulance are committed to these values as the beliefs of the organization. They define our corporate culture and guide our daily behaviors. These values are inherent in everything we say and do.

- *Honesty and Integrity*
- *Respect, Support and Compassion*
 - *Accountability*
- *Pride • Teamwork • Excellence*

If you have a medical emergency, DIAL 9-1-1

You will reach a dispatcher at 9-1-1

When your call is answered, the call taker will automatically see a display of the phone number, and address or land location from which you are calling, unless you are calling from a cell phone.

You will be asked:

- The nature of your emergency: (Do you need police, fire, or ambulance?)
- To confirm the address or land location from which you are calling or to confirm where the emergency is.
- To confirm the telephone number from which you are calling.

The 9-1-1 dispatcher will stay on the line.

You will be quickly connected to the appropriate emergency service:

- Ambulance
- Fire and Rescue
- RCMP or Local Police

If you have questions or concerns about your ambulance service, please contact your service provider:

WPD Ambulance, Rosthern 306-446-7309

WPD Ambulance, North Battleford 306-446-7309

WPD Ambulance, Lloydminster 306-825-7077

*For more information about
Emergency Medical Services*

CONTACT:

WPD AMBULANCE

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WPD AMBULANCE SERVICES



*This booklet
gives an insight to
Ambulance Services*

What are the charges for Ambulance Service:

Saskatchewan road ambulance fees are set by individual health regions, with approval from the Ministry of Health. The fees below are intended to assist with understanding potential costs to patients. Rates may increase with provincial approval.

Fees include:

- a basic call “pickup” rate*
- a per kilometre rate (both ways)
- a waiting time rate, and
- a special escort fee if an additional health provider must accompany the patient in the ambulance

*Ambulance services that provide an ALS level of service may charge a higher pickup fee. (North Battleford & Lloydminster)



Rates in effect for those serviced by Rosthern and WPD North Battleford:

For Saskatchewan Health Card Holders:

Call Pickup - Basic BLS.....	\$245.00
Call Pickup - Basic ALS*	\$325.00
Per Kilometre (both ways).....	\$2.30
Waiting Time Per Hour (after first ½ hour)	\$90-\$100

For Non-Saskatchewan (out-of-province) Residents:

Call Pickup - All	\$360.00
Per Kilometre (both ways).....	\$3.05
Waiting Time Per Hour (after first ½ hour)	\$100

Rates in effect for those served by WPD Ambulance Lloydminster:

Call Pickup - Basic BLS.....	\$245.00
Per Kilometre (both ways).....	\$2.30
Waiting Time Per Hour.....	\$90-\$100

The cost of Inter-facility transfer for Saskatchewan residents with a valid Saskatchewan Health Card is the responsibility of the patient.

All fees are subject to change without notice.

Who Pays for your Ambulance Service?

The cost of ambulance trips is the responsibility of each patient.

In most cases, you will be billed directly by the ambulance service for your transport.

Saskatchewan residents are responsible for the cost of:

- Emergency pick-up and transport (for example, from home or scene)
- Transfer between health facilities
- Transfer between health facilities and airports
- Saskatchewan Air Ambulance plus local road ambulance charges at **both pick up and destination sites.**

You can avoid or lessen the impact of ambulance charges by purchasing a plan or private health insurance coverage such as Group Medical, employer/employee benefit plans, and other private plans.



Several provincial or federal programs or agencies can help offset the cost of ambulance services for Saskatchewan residents:

- Seniors age 65 and over with a valid Saskatchewan Health Card pay no more than \$135 each time they are transported by ground ambulance in the province. The Saskatchewan Senior Citizens Ambulance Assistance Program (SCAAP) covers the cost above \$135.00.
- Separate provincial programs assist low income individuals, families and children to reduce or cover the cost of ambulance trips.
- Support for ambulance costs may be available from Saskatchewan Workers' Compensation for eligible workers injured on the job.
- Coverage for ambulance costs may be available from Saskatchewan Government Insurance (SGI) for Saskatchewan residents involved in motor vehicle accidents.
- Registered First Nations clients are supported by Health Canada for emergency transportation. Not all transfers are covered.
- The Department of Veterans' Affairs offers coverage for eligible members for ambulance service expenses.